

Summary of the 61st in person EPSM Meeting

Date: Thursday, 22nd October 2026, 09:00 – 15:00 (Athens)

Place: **Hybrid: onsite &** Virtual, MS Teams:

Participants: 62 from 15 countries (details see Annex)

TOP 1	**Welcome by EPSM and Neosoft** **EPSM Updates**	**Tony Sillopoulos, Jürgen Schübel** EPSM
TOP 2	News from our sponsors **Worldline – Beyond Transactions: Empowering the Greek Enterprise with Global Payment Intelligence**	**Ioannis Kitixis,** General Manager, Worldline, GR
TOP 3	**Castles Technology - The New Retail Reality: Navigating Android POS and SoftPOS Solutions**	**Pantelis Kappos**, Regional Director, Castles Technology, East Europe
TOP 4	**Instant Payment in Greece: Solution by Neosoft**	**Dimitrios Sillopoulos**, CEO, Neosoft, GR
TOP 5	**Greek Merchant View: Acquiring & POS Payments**	**Valia Aranitou,** Professor NKUA & Senior Director ESSR**,** GR
TOP 6	**IRIS Payments: From National Success to European Reach**	**Georgia Botsika,** Director**,** DIAS Interbanking System, GR
TOP 7	**Payment Acceptance Landscape in Greece**	**Sissy Papagiannidou,** Director, Bank of Greece, GR
TOP 8	**Payment Acceptance in Cyprus: Market Overview**	**Markos Shiarly,** CEO, JCC Payment System, CY
TOP 9	**Evolution of Digital Payments in Greece and Economic Implications**	**Svetoslav Danchev,** IOBE (Foundation for Economy Research), GR
	Summary of the Meeting	**Tony Sillopoulos, Jürgen Schübel** EPSM

EPSM NEOSOFT WORLDLINE CASTLES TECHNOLOGY

Welcome to our
61st Physical EPSM
in Athens, Greece

22nd October 2026
In Athens hosted by NEOSOFT, sponsored by Worldline Greece and Castles Technology
EPSM Organisers: Jutta Stolle, Nicolas Adolph and Jürgen Schübel

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Payments to grow your world

BEYOND TRANSACTIONS
Empowering
the Greek Enterprise
with Global Payment
Intelligence



Ioannis Kitixis
Country Head & Managing Director
Worldline in Greece

WORLDLINE

EPSM meeting in Athens, 22/10/2026 © Wo

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The New Retail Reality:
Navigating Android POS and SoftPOS Solutions

Pantelis Kapos
Regional Director, East Europe



CASTLES TECHNOLOGY

04

NEOSOFT
Payment Services

Company Profile

October 2026

05

GREEK MERCHANT VIEW:

ACQUIRING & POS PAYMENTS
A RESEARCH INTO CONSUMERS PAYMENT HABITS & PREFERENCES,
WITH PARTICULAR EMPHASIS ON DIGITAL TRANSACTIONS

Valia Aranitou
Results of Visa & INEMY-ESEE Survey

Physical EPSM Meeting in Athens
hosted by Neosoft and sponsored by Worldline and Castles Technology

Thursday, 22 October 2026

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DIAS S.A.

EPSM



EPSM

IRIS: From National Success to European Reach

Georgia Botsika, Operations Director
Athens – October 2026

09 - 10/08/2026

07

PAYMENT ACCEPTANCE LANDSCAPE IN GREECE

HOW REGULATION DRIVES POSITIVE OUTCOMES

Sissy Papagiannidou, Director

Payments and Settlement Systems Directorate

Bank of Greece

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PAYMENT ACCEPTANCE
IN CYPRUS

Market Overview

A small, open economy with national-scale digital acceptance and an increasingly international market

Markos Shiarly | JCC Payment Systems

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09

IOBE

Evolution of Digital Payments in Greece and Economic Implications

Svetoslav Danchev
Foundation for Economic and Industrial Research IOBE

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